

DESTINATION: United Arab Emirates

This document will help you prepare for your upcoming move by providing details of current customs regulations, customs clearance and other practical information.

Important: Rapidworld offices around the world are in regular contact with their respective customs authorities and are able to update the information listed below regularly. However, customs regulations can change quickly therefore, this information is supplied only as a guideline. Please check with your nearest Rapidworld office if you require clarification of any details.

PROHIBITED ITEMS

The following is not permitted into UAE and if included in shipments will result in seizure of all prohibited items and possible legal penalties against the shipper:

- Weapons, firearms and ammunition (even decorative items of this nature)
- Military Uniforms / Military Equipment
- Alcoholic beverages
- Food Items (Not to be imported into the U.A.E by AIR. Small quantity can be included in shipments arriving by SEA, non-perishable food items only - please contact the individual office prior to shipping)
- Pork products
- Narcotic drugs
- Wireless transmitters and communication equipment
- Pornographic or political material
- Explosives
- Plants
- Any kind of religious items i.e. crosses, Buddhas, statues, etc...
- Any item made of ivory
- Alcoholic beverages (Not to be imported into the U.A.E).
- Videos/VCDs with biblical theme (Ben Hur, 10 Commandments, Terrorist, Anti-Religion and the likes) will be confiscated by customs.

DOCUMENTS REQUIRED**Air Shipments**

- Original Airway Bill or Copy of Original Airway Bill
- Copy of Residence Visa or Letter from Company stating the Residence Visa is under process (refer to individual city information below)
- Copy of Original Inventory
- Copy of Client's Passport
- Authorisation letter as below to be re-typed on to client's local company letterhead at destination.

Surface Shipments

- Original Bill of Lading (2 originals required)
- Copy of Residence Visa or Letter from Company stating the Residence Visa is under process (refer to individual city information below)
- Original Inventory
- Copy of Client's Passport
- 2 x Customs Forms as below

CLEARANCE PROCEDURES

Customs clearance times

Air Shipments	Surface Shipment (FCL)	Surface Shipment (LCL)
2-3 working days	3-5 working days	5-10 working days
Above times are estimates only and on the basis that all required documents are available and in order. Actual time for customs clearance may be subject to change. For more information please contact destination office.		

DUBAI

SEA-FREIGHT FCL

- Shipper must have a valid Residence Visa or Employment Permit.
- Shipments will normally take 3 to 5 working days from the ATA of the vessel to clear and made available for delivery.
- IF THE SHIPMENT REMAINS AT THE PORT AFTER 5 DAYS DEMURRAGE (LINE & PORT) CHARGES WILL BE APPLICABLE
- It is illegal to add goods that do not appear on the client's inventory into the client's container.

SEA-FREIGHT LCL

- The Shipper must have a valid Residence Visa or Employment Permit. Shipment cannot be cleared without one of these documents and will remain at the port uncleared incurring port storage and line demurrage charges.
- Shipments will normally take 5 - 7 working days from the ATA of the vessel to clear and made available for delivery.
- It is illegal to add goods that do not appear on the client's inventory into the client's container.

AIR FREIGHT

- Shipper must have a valid Residence Visa or Employment Permit. If this is not available, Original Letter from the Shipper's local company stating the Residence Visa is under process will be required. Shipment will take 2 to 4 days to clear and be made available for delivery.
- If consignment remains uncleared after 5 days at Dubai airport, airport storage charges will apply.
- Documents required for airfreight consignments to Dubai: Authorization letter as below to be re-typed on to client's local company letterhead at destination and sent to CWW Dubai.

ABU DHABI

The client needs to have a valid residence visa to import via air and sea-freight shipments. Shipper does NOT have to be physically present during customs clearance. Customs clearance of all sea shipments (FCL/LCL) takes place at the Mina Zayed Port and NOT at client's residence or at our warehouse. It is illegal to add goods that do not appear on the client inventory.

SEA-FREIGHT FCL - consignments shipment will normally take 3 to 5 working days from the ETA of the vessel to clear and made available for delivery.

SEA-FREIGHT LCL - on arrival at Abu Dhabi, clearance will take 7 to 10 days. It is important to note that all LCL shipments for destination Abu Dhabi are transshipped via Dubai. As there are no daily feeder vessels ex Dubai to Abu Dhabi please consider, a minimum of one full week for re-forwarding ex Dubai to Abu Dhabi

Note that in ALL sea-freight consignment items are automatically checked /inspected by Customs at the Mina port, so clearance can take 3 to 5 hours. With regard to the importation of motor vehicles, Abu Dhabi Customs may or may not issue temporary registration plates for cars. In the event temporary plates are not issued, in order to transport the vehicles from Mina port to client's residence, a recovery truck now has to be used, the cost of which will be US\$ 75.--

PETS

***Please contact us for further information on Pet transfers.

***Please note that all docs must be received at least 3 weeks prior to arrival of the Pets.

*** Quarantine may apply for Pets arriving from certain countries.

Documents required to apply for the Import Permit and Customs Clear pets from Dubai (for delivery within Dubai) / Abu Dhabi (for delivery within Abu Dhabi) Airport are as follows:

- Owners Passport Copy
- Owners Residence Visa Copy or Letterhead from the client's local company addressed to customs department of Dubai stating that the residence visa is under process.
- Copy of vaccination Card (rabies not older than 12 months, not less than 30 days old) in the case of rabbits no vaccination card is required.
- Client must obtain government health certificate at origin which should not be older than 7 days. This original document must travel with Pet.

For information - Import Permit is obtained from the Ministry of Agriculture and Fisheries which is closed on Friday and Saturday

IF SENDING THE PET AS "CARGO" TO DUBAI, PLEASE CHECK WITH OUR OFFICE FOR CONSIGNING

INSTRUCTIONS. DO NOT PROCEED WITH THE ABOVE CONSIGNING INSTRUCTIONS.

OTHER POINTS OF NOTE

Electrical System: The electrical system in U.A.E is 220 volt ac on a frequency of 50 hertz.

Ports of entry and routing information

Dubai: Jebel Ali

Abu Dhabi: Mina Zayed Port.

Alcohol: Strictly prohibited in UAE

Automobiles – Importing vehicles into UAE

IMPORTANT NOTES FOR IMPORTING MOTOR VEHICLES INTO THE UNITED ARAB EMIRATES

- Only LEFT HAND DRIVE Vehicles may be imported into the United Arab Emirates
- For HHG + car clearance will be at the RapidWorld Warehouse. All rates expressed are based on
- Cars to be collected / hand-over from our Depot.
- Car to be collected no later than 7 days after clearance. After 7 days storage plus handling charges for the vehicle will be applicable.
- Additional Charges may be applicable for Recovery Vehicles / Handling of Vehicles – Please confirm with RapidWorld Abu Dhabi or Dubai for specific rates

Consideration for Dubai

- Autos (Cars, Motorcycles) can be greater than five (5) years old for import into Dubai ONLY.
- Shippers are able to IMPORT ONE VEHICLE per family member into Dubai. Vehicle must be registered in each individual's name. Please contact RapidWorld Dubai for clarification on a case by case basis.
- Client will have to pay 5% customs import duty which will be calculated by the Dubai customs. This charge may vary depending on Vehicle year and model. Duty must be paid prior to delivery.
- Owner of the vehicle must be present and have a valid Residence Permit prior to registration of the vehicle.
- Transport charges US\$ 250.00 can be applied for delivery within Dubai City Limits

Consideration for Abu Dhabi

- Autos (Cars, Motorcycles, Trucks etc.) must be at under five (5) years old for import into Abu Dhabi
- Recovery Vehicle Charges US\$ 275.00 can be applied for delivery within Abu Dhabi City Limits
- With regard to the importation of motor vehicles, Abu Dhabi Customs may or may not issue temporary registration plates for cars. In the event temporary plates are not issued, in order to transport the vehicles from Mina port to client's residence, a recovery truck now has to be used, the cost of which will be US\$ 75.--
- Customs Duty is applicable, approximate rate is 5.00% of Customs Declared Value (if shipped within GCC, please include all original documentation relating to purchase / payment of import tax in GCC origin Country)